

Emmanuel Onyango

Business Intelligence Analyst

Contact

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Skills

Data analysis

Business process mapping

Quality assurance

Technical Writing

SQL and databases

Web-based reporting tools

Product development

Data Mapping

Software

Python

SQL

Languages

English

Swahili

A self-driven business analyst passionate about driving business insights through data and analysis with experience in problem definition, business case development, requirements elicitation and analysis, documentation, testing and validation.

I'm keen on researching the intersection of AI, Big data and Machine Learning and leveraging these technologies on business strategy to derive value.

Work History

2019-09 - Current	Business Analyst <i>Verus Systems, Nairobi, Nairobi County</i> <ul style="list-style-type: none">Derived conceptual designs from business objectives to deliver software and applications according to specifications for usability, performance and functionality.Evaluated consistency and importance of different business intelligence data against needs to determine optimal courses of action.Conducted interviews with key business users to collect information on business processes and user requirements.Assessed impact of current business processes on users and stakeholders and evaluated potential areas for improvement.Business process modelling employing an array of techniques such as DFD, UML, BPMN and data flow diagrams mapping out business process workflowChange request management to ensure backwards compatibility with existing codeTest Planning: Writing functional and UAT test plans and cases from BRD's and executing them.Test Execution: Performing functional tests to ensure design specifications are met and application defects loggedTest Reporting: Documenting test results, defects, metrics and preparing test closure reports
2018-07 - 2019-08	IT Systems and Database Engineer <i>EMM Consult, Nairobi, Nairobi County</i> <ul style="list-style-type: none">Monitored incoming data analytics requests, executed analytics and efficiently distributed results to support strategies.Contributed to internal activities for overall process improvements, efficiencies and innovation.Built databases and table structures following architecture methodology for web applications.Prepared written summaries to accompany results and maintain documentation.Wrote and maintained technical and functional specifications to document database intentions and requirements.Set up and controlled user profiles and access levels for each database segment to protect important data.Administered, supported and monitored databases by proactively resolving database issues and maintaining servers.Tested programs and databases to identify issues and make necessary modifications.Created and implemented database designs and data models.
2018-01 - 2018-04	IT Support Specialist Intern <i>World Vision Kenya, Nairobi, Nairobi County</i> <ul style="list-style-type: none">Install, maintain and upgrade computer equipment, software and peripherals in accordance with World Vision standardsProvide technical support to workshops and meetings onsite and off-site including preparation, installation and operation of equipment.Assist in development of necessary in-house capacities for the efficient use of IT and telecommunication resources.Provide first level hardware diagnosis and co-ordinate the operational aspects of hardware maintenance and servicing of all computer equipment.Operate an IT helpdesk for rendering prompt, professional and friendly assistance to users who report different ICT incidences and problems.Provide first-level IT Help-Desk Services to users both in Nairobi and field.
2017-06 - 2017-11	Information Technology Intern <i>EMM Consult, Nairobi, Nairobi County</i> <ul style="list-style-type: none">Maintained current software licenses and patched applications to stay up-to-date with latest features.Managed customers' expectations of support and technology functionality in order to provide positive user experience.Trained end-users of microsoft office suite on use, functionality and application to business problems.Installed, modified and repaired software and hardware to resolve technical issues.Built and provided basic end-user troubleshooting and desktop support on Windows, Linux and Mac systems.Installing, configuring and maintenance of computer hardware, operating systems, and software applications on PCs.Monitor, troubleshoot, and in any case report network downtime to respective Internet Service Providers.Perform remote and troubleshooting through diagnostic techniques and answering pertinent IT questions.Sourcing for computer hardware and accessories.Update training materials for IT applications and onboarding.

Education

2015-09 - 2019-06	Bachelor of Science: Information Technology <i>Jomo Kenyatta University of Agriculture And Tech - Nairobi Kenya</i>
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Certifications

2021-06	IQBBA Certified Foundation Level Business Analyst
2021-06	Amazon Web Services Data Analytics Fundamentals
2021-07	Business Intelligence Analyst

Business Intelligence Tools

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PowerBI